

Escalation matrix

Overview

The purpose of this document is to facilitate the correct escalation process for issues which may arise

Document



Escalation Matrix PDF

Escalation Matrix VSD

Revision History

Date	Description	Who
12/10/2014	Original Document	Andrew Smith
23/02/2016	Review, no change	Andrew Smith
24/08/2016	Changed TGGC to Gemporia	Andrew Smith
12/10/2016	Uploaded to Wiki	Andrew Smith
24/02/2017	Added screenshot for ease of access	Andrew Smith

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<https://techdocs.amber.cx/> - **Gemporia Wiki**

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